

From: italy@contexttravel.com [mailto:italy@contexttravel.com]

Sent: Monday, November 12, 2018 7:08 AM

To: Anne Connally

Subject: CONFIRMATION -Context Itinerary: Whittaker - Florence Night Tour - 11 25 18

Dear Howard Whittaker,

Welcome to the Context community.

Here's your confirmation. It is important that you bring this with you on the day of your walk, either on your phone or printed out, as a useful reference. Please don't be late; walks start on time.

Current as of 11/12/18.

Include order: 120607

Client: Howard Whittaker

Email: howard.whittaker@cpkelco.com

Cell Phone: +1-3344056454

Mobile Email: howard.whittaker@cpkelco.com

Local Emergency Number: +39 01 58 97 75 08

Group walk: Florence Night Tour

Date: November 25, 2018 at 05:30 PM

Duration: 2 hours

Docent: Alan Pascuzzi

Participants:

Howard Whittaker

Sharon Whittaker

status: [confirmed](#)

Meeting Point: You will meet your docent in front of the hotel "Il Loggiato sei Serviti", which is located in Piazza SS. Annunziata #3.

Directions: We meet on the terrace just to the right of the doorway of the hotel.



[View Larger Map](#)

If you have any questions about your **Context Florence** services or need to reach us for any matter while you are traveling, may contact our 24-hour emergency hotline through the following local number: **01 58 97 75 08**. (The country code for Italy, if you are calling from outside the country, is 39. From most U.S. numbers it would be 011 39 01 58 97 75 08.)

Cancellation Policies Cancellation policy for: **Florence Night Tour**

Within 48 hours all reservations are final and cannot be refunded. If canceling within three business days please call our emergency number. Walks are held rain or shine with some variations to accommodate the weather. No shows are treated as last-minute cancellations and are non-refundable.

Context assumes responsibility for the quality and content of our walks. Museums and monuments can sometimes close without notice due to labor strikes, structural problems, or other civic disturbances. The docent who leads a given walk may become unavailable at the last minute due to illness or other unforeseen circumstance. In these cases we will seek to re-organize the walk to accommodate the change; however, our responsibility in these cases is limited and we cannot be held liable for circumstances beyond our control. If you will be late for the walk departure, please call our emergency number as soon as possible. If you arrive late without calling, the walk will most likely depart without you and cannot be refunded.

TIPPING: Tipping is always appreciated—although not obligatory. Context clients generally tip anywhere from 10-25% of the purchase price, depending on the quality of the experience and their tipping habits.